



Department of Public Works  
**TOWN OF FOXBOROUGH**  
40 SOUTH STREET  
MASSACHUSETTS 02035

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## **NEW TRASH CONTRACT**

### **QUESTIONS AND ANSWERS**

Q. Why has the Town changed companies?

A. The Town periodically advertises for trash and recycling proposals to provide an opportunity to get better prices for Foxborough's residents.

Q. When does Russell Disposal start their trash pickup?

A. August 1, 2012.

Q. What will be the cost to users?

A. The cost of service is paid for in two parts. The first part is the annual participation fee, which is billed biannually (twice per year). This fee for the remainder of the first year (11 months) will cost \$ 126.00. The second year will cost \$ 141.00. The third year will cost \$ 145.00. These are reductions to the current cost of \$ 160.00. The month of July, 2012 will be fee free to any paid up existing users. The second part of the cost is through the purchase and use of bags and tags. There are no cost changes to bags and tags and the current yellow bags & tags will still be required to be used until August 1, 2012.

Q. When will statements be issued?

A. Statements will be issued semi-annually, August 1 for the first five months and January 1 for the next six, and semiannually on July 1 and January 1 thereafter, identical to the current method.

Q. Will tags and bags still be necessary?

A. Yes, but the existing bags and tags will be replaced by new tags and bags available from the same retail outlets at the same prices.

Q. When will the new bags and tags be required?

A. August 1, 2012.

Q. What do I do with any unused bags and tags?

A. Any yellow unused bags and tags will be purchased back from residents and distribution outlets who bring them to the Collector/Treasurer's office between August 15th and September 29th. For buybacks of \$25 or less, the Treasurer's office will refund the purchase price on the spot. For buybacks over \$25 a receipt will be issued and a check will be mailed out by October 12<sup>th</sup>.

Q. Why new bags and tags?

A. A clear difference is necessary to differentiate the new contractor from the old.

Q. Will the routes be the same?

A. There may be some slight adjustment in daily routing, but the day will be the same as the previous contract for all residents.

Q. Will the hourly pickup be similar to existing?

A. All trash and recyclables are required to be at curbside (or roadside) at 7:00 a.m. on the day of pickup, identical to the existing system.

Q. Do we still recycle as in the past?

A. Yes. Same bins, available at the Highway Garage, 70 Elm Street. The price will be slightly raised, to \$ 8.00 per bin, August 1 to cover the Town's cost.

Q. Is bulk pickup still available?

A. Yes. The new contractor will send flyers to all users explaining that program.

Q. Can I opt out and use a private collection service?

A. Yes, that has always been an option. We are providing a Town-wide option.

The Number to contact Russell Disposal is: 888-870-8882